

WOLFPACK SUPPORTERS CLUB TERMS AND CONDITIONS

The “Wolfpack” is a supporter’s club implemented to accommodate those who wish to demonstrate active support for the Wollongong Wolves Football Club Limited.

The completed supporter’s club application form (**Form**) and these terms (including any incorporated terms) form a valid, binding and enforceable legal agreement (**Agreement**) between the person(s) named on the Form (**you**) and Wollongong Wolves Football Club (ACN 147 711 779)(**the Club**).

By ordering a supporter’s club membership of the Club you expressly agree to be bound by and comply with these terms, and all applicable laws and regulations.

1. Purchase of Membership

1. If you are successful in your application for **supporter’s club** membership, the Club will send you confirmation of your membership.
2. Club will not:
 1. process any Form which is incomplete; or
 2. accept any changes to the Form (except for change of Mailing Address which is your responsibility).
3. Club reserves the right to not accept any Form in its absolute discretion.

2. Membership Terms

1. The Club will not process any form that is incomplete.
2. The Club reserves the right to not accept any application form in its absolute discretion and also reserves the right to suspend or cancel a membership without refund to any member that breaches these terms and conditions or, in the opinion of the Club’s board of directors, is guilty of conduct unbecoming of a member or prejudicial to the interests of the Club. A resolution may be considered in lieu of the membership cancellation which must be sent to the Club’s mailing address in writing within 7 days of receiving the cancellation advice.
3. Payment of membership fees must be made at time of receipt of application form by the Club and only if the Club is unable to meet your request for membership after a purchase has been made, only then will the Club provide a refund. If there are insufficient funds in your account, the bank will reject our deduction. Any fees associated with the rejection or overdrawing on your account is the responsibility of the paying cardholder. We will notify you of the rejection via a courtesy call, email, SMS or letter and if your account is not settled, your membership will expire and the recovery procedure will commence and recovery charges may apply. If you have a change in account details please call the Club. We ask that you allow 10 working days to effect change. All credit card details will be kept strictly confidential. It is your responsibility to ensure that: (a) the account details you have provided are correct and include notification should the expiry date change (b) you have sufficient clear funds available in the nominated account, on the scheduled drawing date. Further, the Club has the right to commence recovery procedures for any outstanding amount. Any costs associated with the recovery procedure will be added to the membership fee debt

4. Concession: To qualify for a concession membership, you must be the holder of one of the following forms of identification and must produce identification at point of entry into the Club's home game venue while using your membership to gain entry: Concession - Individuals with a pension, healthcare card or proof from Centrelink or Department of Veteran Affairs. 2. Full time students over the age of 17 years, at 10 May 2019.
5. Student: Students must be under the age of 17 as of 10 May 2019.
6. Junior: 0-14 years of age. Must be under the age of 14 as of 10 May 2019.
7. Any person seeking a refund must do so in writing, addressed to the Club. By doing so, the member's request will be taken in to consideration, however they are not guaranteed a refund.
8. Any membership cancellation must be made in writing.
9. Members are required to notify the Club of any change in circumstance, including the issuing or withdrawal of concession status; member contact details; or any relevant information that could affect their membership of the the Club.
10. All membership fulfilment is strictly limited and replacement options will not be guaranteed as there will be no re-ordering should all stock be depleted.
11. When attending FFA, FNSW or the Club sanctioned matches, members of the Club must abide by policies set-out by venues in relation to attitude and behaviour. Any incident reports received by officials will be dealt with in an appropriate manner, and the Club reserves the right to immediately cancel a membership at its own discretion based on violations incurred by members.
12. All memberships expire as at 1 October of each calendar year.
13. Wolfpack Supporter's Club membership does not confer any right to attend, vote or participate in any General, Special, Extraordinary, Annual General or other meeting held or conducted by the Club.

3. Limitation of liability

1. If the Club is liable to you for any:
 1. breach by the Club of any express term of this Agreement;
 2. breach by the Club of any term implied into this Agreement under the general law; or
 3. any tort committed by the Club (including negligence but not including fraud),

The Club reserves the right to cancel membership at any time if, in the Club's opinion, a member engages in disruptive behaviour which is deemed prejudicial, or likely to be prejudicial, to the interests or reputation to the game, the Club, FNSW, FFA, or any of their sponsors. Disruptive behaviour may include any attempted or actual act or omission by a person that constitutes a breach of the Terms of Admission, Stadium Conditions of Entry or Spectator Code of Behaviour; or behaviour that jeopardises, or has the potential to jeopardise, the safety or security of a Match or any individual.

4. Privacy

1. The information you provide to the Advanced Services shall be collected, used and disclosed in accordance with the Club's Privacy which is available for perusal on the Club's website.

5. General

1. The Club may choose not to enforce a term of this Agreement in some cases in its absolute discretion without affecting its right to enforce that term in other cases.
2. This Agreement:
 1. is governed by the law applicable in the state of New South Wales and each party submits to the jurisdiction of the courts of that state; and
 2. is the entire agreement between Club and you in respect of its subject matter and supercedes any prior agreement, representation or promotional material.

6. Definitions

In this Agreement: **FNSW** means Football New South Wales. **FFA** means Football Federation Australia Limited. **Mailing Address** means the mailing address as nominated by you on your Form or as varied by written notification to the Club. **Match** means a match in the NSW Premier League or FFA Cup in which the Club's team participates in at the date, time and venue and against an opposing team, but excludes any finals series and any other match, competition or tournament staged or sanctioned by FFA and/or FNSW. **Tickets** mean any ticket allocations to Matches that form part of the membership benefits.